

Dr. Brian F. Coats, D.D.S
1305S Sumner St., Suite 300
Longmont, CO 80501
303-776-4090

NEW PATIENT WELCOME LETTER

We would like to welcome you to our dental practice and explain a little about our office policies and goals. We believe in the theories of Modern Dental Care which do not support the old premise of "When it hurts – fix it". Through proper preventive care and regular checkups we believe that it is highly likely that most of our patients can expect to keep all their teeth.

Our patients can expect from us:

1. A high degree of professional skill and ability.
2. A dedication to your oral health care.
3. A minimization of costly reconstructive work through proper preventive care.
4. The highest effort to make your visits as comfortable as possible.
5. The right treatment at the right time.
6. Fees that are fair and just for the services provided.

In return, we expect from our patients:

1. Cooperation in making and keeping appointments.
Unless we have a 48 hour notice, we will need to charge your account a \$75.00 fee.
2. A conscientious effort toward good oral hygiene.
3. Regular visits to maintain optimum oral health.
4. A definite arrangement for payment of your portion of fees at the time of services.

In order for our newly formed relationship to be mutually satisfying and beneficial, we ask that at any time you have questions or are unhappy about any treatment (proposed or performed), fee for service, or attitude of our "Dental Team" you will discuss it with us promptly and openly. Misunderstandings and/or lack of communication are the only obstacles to our continued friendship and professional relationship.

Sincerely,

Brian F Coats D.D.S.